

BLACKBOARD ACADEMIC SUITE SUPPORT FOR MICROSOFT WINDOWS VISTA

Overview

Blackboard is committed to supporting users that adopt new versions of operating systems supported with the *Blackboard Academic Suite*™. New versions of operating systems include security and feature enhancements that are critical to users.

Recently, Microsoft released the latest version of the Windows operating system, Microsoft® Windows Vista™. Many users are choosing to upgrade to Windows Vista and users that purchase new hardware licensed with Microsoft operating systems are selecting configurations with Windows Vista pre-installed.

Blackboard has tested Windows Vista using both the Microsoft Internet Explorer® 7.0 Web browser and the Firefox® 2.0 Web browser. The results of the testing and the supported configurations are listed below.

Compatible Configurations

Windows Vista with Internet Explorer 7 or Firefox 2.0 has been tested on the following products and versions and found to be compatible:

Blackboard Learning System™ – Enterprise

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1
- Release 7, Application Pack 2

Blackboard Learning System – Basic Edition

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1
- Release 7, Application Pack 2

Blackboard Content System™

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1
- Release 7, Application Pack 2

Blackboard Community System

- Release 6, Application Pack 3
- Release 7
- Release 7, Application Pack 1
- Release 7, Application Pack 2

Blackboard Outcomes System

- Release 7, Application Pack 2

Blackboard Learning System – Vista Enterprise

- Release 3, Service Pack 7
- Release 4, Service Pack 3
- Release 4, Application Pack 1, Service Pack 1

Blackboard Learning System – CE Enterprise

- Release 4, Application Pack 1
- Release 6, Service Pack 3
- Release 6, Application Pack 1, Service Pack 1

Blackboard Learning System – CE Basic

- Release 4, Application Pack 1
- Release 6, Service Pack 3
- Release 6, Application Pack 1, Service Pack 1

Compatible configurations are partially tested by Blackboard and should function as expected. In this instance, Blackboard has conducted several weeks of testing to determine compatibility. The issues uncovered during testing are listed below.

Issues identified during testing of the Blackboard Learning System – Vista and CE Licenses

The following issues were found during testing of the Blackboard Learning System – Vista and CE Licenses with Windows Vista.

The Blackboard Learning System – Vista Enterprise and Blackboard Learning System – CE, while interoperable with other products in the Blackboard Academic Suite, have a separate set of issues because of technical and functional differences.

The Found in Release column notes the release in which the issue was reported.

ISSUE ID	FOUND IN RELEASE	DESCRIPTION
CR120880	Vista 4.0.3, CE 6.0.3, CE 4.1 (affects all versions)	Users are unable to access files using WebDAV. After correctly configuring the Web folder, selecting a file to open, and entering the password, the user receives a File Not Found error message. Blackboard is working with Microsoft to resolve this issue.
CR120877	Vista 4.0.3, CE 6.0.3, CE 4.1 (affects all versions)	Users cannot not setup MyContent to open as a Web folder from the Content Manager tab. The system alerts the user that the WebDAV connection must be enabled from the Operating System. When the user attempts to setup the Web folder manually, the process fails.
CR120819	Vista 3.0.7.17 (only)	The HTML Creator tool fails to display properly when selected as the method for creating an email message within the Email tool. The user sees a blank screen with no input for typing a message.
CR120919	Vista 3.0.7.17 (only)	Section Designers cannot Create Content Files when the HTML Creator tool is on. Upon entering a title and content and submitting, the Content File is not created and the text entered disappears from the view.
CR121352	CE 4.1	Users are unable to upload audio/video files when creating content for a section.

Issues identified during testing of the Blackboard Academic Suite

The following issues were found during testing of the Blackboard Academic Suite.

ISSUE ID	FOUND IN BUILDS	DESCRIPTION
AS-105384	6.3, 7.0, 7.1, 7.2	Blackboard Content System folders cannot be viewed through WebDAV at the operating system level. Users will receive an error message. WebDAV folders cannot

		be viewed by configuring the connection through the Blackboard Content System. Users will receive an error message or the folder will display the content but options to work with content items and folders will not appear. Blackboard is working with Microsoft to resolve this issue.
AS-106046	6.3, 7.0, 7.2	In some instances, the Collaboration Tool opens with greyed out options.
AS-102054	6.3, 7.0	The Visual Text Box Editor controls do not function correctly in Internet Explorer 7 because they require a component not available in Windows Vista. Users on Release 7.0 and Release 6, Application Pack 3 should turn off the Visual Text Box Editor in their personal preferences or use Firefox 2.0.
AS-105976	7.2	The WebEQ option in the Visual Text Box Editor is not functioning correctly. When the user begins to create an equation, the following message displays: Dropdown menu is not available.
AS-105388	7.2	When installing the Snapshot Client tools, the tools are created with a file extension of .sh instead of .cmd.
AS-106088	7.1	The buttons in the Collaboration Tool do not display correctly when using a Firefox 2.0 Browser on the Windows Vista operating system.

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