

# ICMC Modeling Successful



## Recovery

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**International  
Capital &  
Management  
Company®**

*Private Merchant Bankers*

# Modeling Successful Recovery

## 1 - PLANNING

- Plant Planning & Construction
- Emergency Preparedness & Business Continuity Plan
- Stakeholder Engagement & Awareness



## 2 - COMMUNICATIONS

- Effective Planning
- Many & Varying Communication Means
- Emergency Response Team

## 3 - AFTER ACTION REVIEW

- Lessons Learned
- Optimization

# Planning for Successful Recovery

- Plant Planning & Construction
  - Building reinforcements
  - Hurricane impact windows
  - Underground fiber installation
- Emergency Preparedness & Business Continuity Plan
  - Emergency Response Team (ERT)
  - Documented and stored on SharePoint
- Stakeholder Engagement & Awareness
  - June – National Safety Month
  - Planned and unplanned simulations

# Emergency Response Team

- Incident Commander
- Property Coordinator
- Maintenance Coordinator
- Talent Coordinator
- Information Technology Coordinator
- Accounting/Financial Coordinator
- Public Relations Coordinator
- Department Heads

# Communication Through Successful Recovery

- Effective Planning
  - Evacuation plan and coordination
  - ERT in place and prepared
  - Stakeholder buddy system
- Many & Varying Communication Means
  - ERT communication plan
  - SAT phone
  - Text/SMS, emails, voice mails via OmniAlert (Emergency Communication System)
  - Radio broadcast

# After Action Review of Successful Recovery

- Lessons Learned
  - Conduct session after every event, real and simulated
  - Document
- Optimization
  - Enhance Emergency Preparedness & Business Continuity Plan document
  - Incorporate into planning



# Thank You

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